**Mercy Hands for Humanitarian Aid**

Established in October 2004 and received the official registration certificate issued by the Ministry of Planning on the date of October 26th, 2004. Mercy Hands was established to respond to the humanitarian crisis in Iraq that became more intense after that international NGOs pulled out of Iraq for security reasons. Mercy Hands covers many aspects and areas of humanitarian intervention.

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**Objective/Vision**

We aspire to live in a society where justice prevails, law rules, individual and group rights are preserved, differences are acknowledged and welcomed, people work together to develop and sustain resources for future generations, and man made disasters are virtually nonexistent.

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**Emergency Food Assistance to Populations Affected by Iraq Crisis**

2017/1/1 to 2017/9/30

Regarding the implementation of WFP’s Emergency Food Assistance to Populations Affected by Iraq Crisis (Baghdad, Kerbala and Ninawa Governorates). The project is to provide food items for thousands of beneficiaries located in Baghdad, Kerbala, and Ninawa.

$2,232,577

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**Assistance Programme to Populations Affected by Iraq Crisis**

2017/7/1 to 2017/12/31

Regarding the implementation of a WFP Assistance Programme to Populations Affected by Iraq Crisis in Anbar, Kerbala and Ninewa Governors for Family Food Rations and Baghdad for Cash Based Transfers - Mobile Money Transfer. The program provides food items for beneficiaries in Baghdad, Kerbala, Ninawa, and Anbar.

$2,227,896

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**Assistance Programme to Populations Affected by Iraq Crisis**

2018/1/1 to 2018/4/30

Regarding the implementation of a WFP Assistance Programme to Populations Affected by Iraq Crisis in Anbar, Kerbala and Ninewa Governors for Family Food Rations and Baghdad for Cash Based Transfers - Mobile Money Transfer – Addendum 2#. Where program provides food assistance to thousands of beneficiaries in Baghdad, Kerbala, Ninawa, and Anbar.

$1,643,216

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**Target Beneficiaries**

Falls under Mercy Hands mandate different groups of beneficiaries, such as not limited to: IDPs, refugees, stateless, SGBV survivors, children, students, newly established NGOs to receive capacity building. The beneficiaries come from different ethnicities, religions, regions.

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**Humanitarian Principles**

Many principles mentioned in red cross code of conduct are matching with the principles adopted by our organization.

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400 Staff

9 Volunteers
Emergency Response
Distribution of food and NFI in camps and outside of camps to IDPs and refugees, warehouses' management. The team is based in Baghdad with field managers in all the governorates covered.

Protection
Legal assistance and trainings provided. The team is based in Baghdad with field managers in all the governorates covered.

Community Development
Youth centers, rules of Law programs with security forces. The team is based in Baghdad with field managers in all the governorates covered.

Accountability
Mercy Hands has a formal system within each program, including a hotline but the information sharing with beneficiaries and their involvement has to be improved, as well as taking into consideration the lessons learnt. Mercy Hands is working on improving its accountability mechanism towards the affected population and the executive administration is looking for some support from donors and INGOs about it.

Founders and oversight
Founded by Dr. Khaldoon Al-Moosawi who remained the Chairman of the board, along with him there were 2 colleagues who worked hand in hand with Dr. Al-Moosawi, they are Dr. Anbarb Abdul Jabbar and Mr. Ahmed Dhiaa. The board of director is composed of 5 members and it holds frequent meetings throughout the year to supervise the executive director performance and address important topics, as well as to decide on Mercy Hands strategy.

M&E and HR staff capacity
HR department is currently composed of 3 members, the HR department is in charge of applying HR and administrative policies and procedures such as staffing process, HR manual, code of conduct and staff rules.

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